



Although a formal committee of Brighton & Hove City Council, the Health & Wellbeing Board has a remit which includes matters relating to the Clinical Commissioning Group (CCG), the Local Safeguarding Board for Children and Adults and Healthwatch.

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| Title: | Brighton & Hove Healthwatch Annual Report 2017/18 | |
| Date of Meeting: | 19th March 2019 | |
| Report of: | Rob Persey, Executive Director Of Health and Social Care and David Liley, Chief Executive Healthwatch | |
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| Wards Affected: | All | |
| FOR GENERAL RELEASE | | |
| Executive Summary | | |
| Healthwatch is the local independent consumer champion for health and care. | | |
| Healthwatch is a co-opted member of both the Brighton & Hove Health Overview & Scrutiny Committee (HOSC) and the Health & Wellbeing Board (HWB), and is this year presenting its annual report for 2017/18 to the Health & Wellbeing Board. | | |
| (Appendix 1). | | |
| Glossary of Terms | | |
| CCG – Clinical Commissioning Group | | |
| Community Works – Greater Brighton & Hove organisation that works across voluntary and community groups and networks that help people and organisations to use their time, expertise and energy effectively. | | |
| HOSC – Health Overview and Scrutiny Committee | | |



CIC – Community Interest Company

HWB – Health & Wellbeing Board

NHS – National Health Service

1. Decisions, recommendations and any options

- 1.1 That the Board agrees to note the Healthwatch Annual Report

2. Relevant information

- 2.1 The 2012 Health & Social Care Act required each upper-tier local authority in England to commission a local Healthwatch organisation to undertake the statutory responsibility for being the independent consumer champion for health and social care.
- 2.2 Originally Community Works was the successful bidder for the local Healthwatch contract, to run from April 2013. In April 2015, Brighton and Hove City Council novated the Contract to the newly formed Healthwatch Brighton and Hove
- 2.3 In recognition of the changes within the local NHS and CCG structures, Brighton and Hove City Council agreed a waiver in March 2018 to extend this contract to March 2021.

Healthwatch B&H incorporated as an independent Community Interest Company (CIC) organisation with an asset lock on 14 October 2014. This meant that staff moved from Community Works to the new CIC and operated under the new company as of 01 April 2015. This is the current structure of Healthwatch.

- 2.4 The council as part of its statutory responsibility for performance management continues to monitor Healthwatch Brighton & Hove its performance monitoring framework
- 2.5 There is no statutory requirement for Healthwatch to present its annual report to the HWB, but there are obvious benefits in Healthwatch sharing its intelligence with the Board.
- 2.6 The report will also go to the June HOSC meeting also to note.
- 2.7 The development of the Annual Report is based on Healthwatch's

consistent approach to seeking to hear people's stories about their experiences of health and social care services, using these to develop an effective evidence base. They use their statutory powers to Enter and View any premises so that their authorised representatives can observe matters relating to health and social care services. They also gather information and insight through outreach and by sending trained volunteer representatives to a wide range of public meetings, specialist and strategic committees and decision making forums.

- 2.8 The report provides information on the range of consumer experience in the 2017/18 year and also highlights the future challenges for the 2018/19 year.

3. Important considerations and implications

Legal:

- 3.1 There are no legal implications arising from this report which is for the Board to note.

Lawyer consulted: Elizabeth Culbert

Date: 18/02/2019

Finance:

- 3.2 There are no direct financial implications arising from this report.

Finance Officer consulted: Sophie Warburton

Date: 22/02/19

Equalities:

- 3.3 Healthwatch Brighton & Hove updated their Equalities Impact Assessment when they became a CIC. Their reports and work include their demographic breakdowns and try to reflect the profile of the city and its residents.

As Healthwatch Brighton & Hove is an external organisation Brighton & Hove City Council have not been directly involved in assessing any impact on equalities.

Equalities Officer Consulted: Anna Spragg

Date: 07/03/19

Supporting documents and information

Appendix 1: Healthwatch Brighton & Hove Annual Report 2017 /18

